

Customer Feedback Form on Accessibility for Ontarians with Disabilities

The Company (Lafleche Environmental Inc./Matrec Inc.) strives to meet the needs of our customers. We use your feedback to ensure that we meet reasonable expectations and can provide our services to all of our users, and make improvements where necessary.

1) When did you visit? Please provide date and time.

2) What facility did you visit?

3) Did we respond to your customer service needs?

Yes No

4) Was your customer service provided in an accessible manner?

Yes No

Please explain.

5) Did you have any problem accessing our services or facility?

Yes No

Please explain.

6) Do you have any other comments?

Name (optional):

Address (optional):

Phone Number (optional):

Email Address (optional):

Preferred Method of Contact: Phone Email Mail

Please submit your form to trozon@leic.com, or mail/drop off at Lafleche Environmental Inc. 17125 Lafleche Road, Moose Creek ON K0C 1W0, or fax to 613-538-2779.